

State of Delaware Videophone Network



Mission

“To provide the equipment, technical support, infrastructure, expertise, training, analysis, and other resources necessary to provide continuous networked videophone linkages statewide for members of Delaware’s criminal justice community, thereby improving the efficiency of all employees of that same system, heightening the public safety, avoiding the costs due to transporting and staff time, and improving Delaware’s criminal justice system by ultimately decreasing the time from arrest to disposition.”

The responsibilities of the Videophone Committee, a subcommittee of the Criminal Justice Council, include establishing a vision and strategic plan for the network, tracking use, deposit, and cost avoidance information, approving site installation or removal, training end users, and establishing necessary protocols governing the use of the network.

Delaware has the first nationally known statewide-unified system of 104 sites, which has networked the judiciary, law enforcement agencies, Attorney General’s Office, the Public Defender’s Office, prisons, jails, juvenile detention centers, and the Board of Pardon. The Delaware Videophone network will continue its 20 year record of success by continuing the migration to a totally IP network, which will provide improved sound/acoustic quality, picture quality, bandwidth, and most importantly increased savings.

Important Information

- The Videophone program budget is supplemented through the courts attaching a \$1.00 supplemental fee to all fines levied on traffic and criminal cases in the state.

Total Annual Videophone Revenue		
FY06	FY07	FY08

\$ 194,392	\$206,061	\$213,918
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- In FY08, the total number of transactions report was 120,663 for a monthly average of 10,053 transactions. This was an increase of about 24,029 transactions compared to the previous year. This is an indication that the videophone network has become ingrained in the business of the Delaware criminal justice system.

Standard Videophone Usage List	
Arraignment	Capias Return
Preliminary Hearing	Arrest/Warrant Return
Attorney/Client Interview	Bail Review
Guilty Plea	Swear to a Warrant
Client Intake Interview	

Total Annual Videophone Transactions & Monthly Average			
	FY06	FY07	FY08
Total Reported Transactions	90,352	96,604	120,633
Monthly Average	7,530	8,050	10,053

- Given the funding budgeted for the Videophone project, the criminal justice system saves the State of Delaware a significant amount of money each fiscal year.

Total Annual Cost Avoidance		
FY06	FY07	FY08
\$5,352,759	\$7,375,533	\$9,275,339

For more information on the Videophone Network in Delaware, please contact Tiffany Foster: (302) 577-8717 or Tiffany.Foster@state.de.us.